

Wells Town Council NNDC report 5th Dec 2022

Stearman Yard Toilet

Work this week

- External ramp complete
- Slabbing to external perimeter
- Key clamp rails installed
- Oak privacy screen installed
- Tarmac repairs to existing adjacent new kerbing
- Final Painting and cleaning
- Site Clearance

I will inform the Clerk of the opening date when I have it.

Cost of Living living Summit/Survey

Representatives of /Salvation Army, Cromer Food Bank and Norfolk Foundation gave presentations on issues and initiatives linked to food poverty. Council officers gave advise on fuel poverty.

A survey in which 966 residents took part had interesting result, which are available in full on the NNDC web. E.G. asked to describe their financial situation

22 said the were better off

118 No change

823 Worse off

Asked whether their mental health suffered, 636 answered Yes.

Cabinet are discussing the issues raised, looking to support residents in managing the worst impacts. North Norfolk Help and Advise Contacts can be found on the reverse.

Domestic Abuse Officer

Cathryn Osborn-Vergeson has been appointed to work with the housing team.

22% of all crimes are domestic abuse.

Norfolk Integrated Domestic Abuse Service 0300 561 0555 0808 561 0555

24 hour National Domestic Abuse Helpline 0808 2000 247

Leeway 0300 510 077

Respect Mens Advice Line 0808 810 327

Mankind 01823 324 244

If you are worried about your own behaviour 0808 802 4040

In an emergency dial 999. **If unsafe to talk press 55 after 999.**

Trees 72,000 planted so far out of 110,00

Enough sites available to plant a further 38,000 to reach the target.

Three further tree give away days:- 10thDec, 14thJan, 11th Feb at Holt Country Park.

Planning PF/22/3227 Marstide Approved - 7 votes for / 5 Against.

Affordable Homes

52 during the current financial year. Numbers badly effected by Nutrient Neutrality.

There are 18 developments which should yield (subject to approvals) 354 new affordable homes.

Wells Bathing Water Classification issued as Good by DEFRA.



Where to go for support and advice

With the rising cost of living, there are several ways the Council can help support you and ensure you get help when you need it. Please visit our Advice and Support page www.north-norfolk.gov.uk/costoflivinghelp for further helpful information.



Help with your Council Tax

If you are struggling to pay your Council Tax, we may be able to reschedule your payments. We can also determine whether you may be entitled to Council Tax Support or whether you are eligible for any discounts or exemptions.

Call **01263 516071**

Visit www.north-norfolk.gov.uk/counciltax



Help with your rent

We can offer support if you are experiencing difficulty paying your rent. You may be entitled to Housing Benefit if you are of state pension age or residing in supported or temporary accommodation. You may be able to claim Universal Credit to assist with your housing costs if you are of working age.

Visit www.north-norfolk.gov.uk/benefits



Discretionary Housing Payment Fund

We can also offer further support with our Discretionary Housing Payment Fund; this is available to customers who receive Housing Benefit or the housing costs element in their Universal Credit award. This can be used to assist you if you have a shortfall in your rent or to help with rent arrears, rent in advance/deposits and moving costs.

Call **01263 516349**

Visit www.north-norfolk.gov.uk/dhp

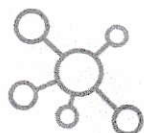


Housing advice

Our Housing Options team offer support and advice on homelessness, rent and mortgage arrears, joining the housing register and illegal evictions.

Call **01263 513811**

Visit www.north-norfolk.gov.uk/housing

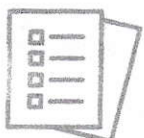


The North Norfolk Help Hub

The North Norfolk Help Hub is a partnership of organisations that work together to provide support and advice. The Help Hub works as an integral of the Council's Early Help and Prevention team to provide guidance and support with many issues, including benefits, financial advice, carer support, abuse, home adaptations, mental health and wellbeing. If you are aged 18 or over and need help and support, please contact us.

Call **01263 516353**

Visit www.north-norfolk.gov.uk/helphub



Help with energy bills

The Department for Work and Pensions has set up the Household Support Fund to support vulnerable households in most need this winter with the significant rising living costs.

For further details on eligibility and the application process, please visit www.north-norfolk.gov.uk/householdsupportfund