

Dear Councillors

Uncertain as to whether I can join you tomorrow evening. The following information is already with members of the traffic management working group but assumed you would like your own copy.

Kind regards

Marie

Parking Infringements: If you have wondered why you rarely see a traffic enforcement officer (traffic warden) I may have the answer. The officers are sent to locations based on their experience, known problem areas and **areas of complaint**. So if you have a complaint here is what to do. Send details such as time/day of week and location of what you take to be an infringement to parking.operations@west-norfolk.gov.uk. (Photographs can help but no more than two.)

And what is an infringement? For more information and a good read try the Norfolk Parking Partnership, Civil Parking Enforcement Guidance Manual on the NCC website: <https://www.norfolk.gov.uk/-/media/norfolk/downloads/roads-and-transport/roads/civil-parking-enforcement.pdf?la=en>.

**Councillor Dr Marie Strong
Norfolk County Council
Wells Division**

Binham, Blakeney, Brinton, Cockthorpe, Copys Green, East Barsham, Egmere, Field Dalling, Glandford, Great Snoring, Great Walsingham, Hindringham, Holkham, Houghton St Giles, Hunworth, Langham Letheringsett, Little Thornage, Little Walsingham, Mprston, New Holkham, North Barsham, Auarles, Saxlingham, Sculthorpe, Sharrington, Stiffkey, Stody, Thornage, Warham, Wells-next-the-Sea, West Barsham, Westgate, Wighton, Wiveton.